



EXTRA BANKER



Tailored Solutions | Proven Methods | Tangible Results



## Let's Talk Video Banking

There is no substitute to talking to customers when they need face-to-face help with their finances. Video banking provides secure personalized service of a knowledgeable banker with full self-service technology.

**Create Efficiencies**

**Provide Personalized Service**

**Cultivate Customer Relationships**

**Expand Customer Reach**

**Automate the Branch**

## PERSON-TO-PERSON HELP WITH FINANCES

Banks can no longer afford to view digital channels simply as a mechanism for low-cost transactions. Video banking provides a convenient and effective option of interacting and engaging in a person-to-person connection with customers.

- Face-to-face video assist with a live banker
- Cash a check to the penny
- Make a deposit or a withdrawal
- Transfer funds
- Make loan payments
- Process draw requests
- Self-serve or full-serve option
- Open/close a debit card dispute
- Change PIN
- Debit Card is not required when using Video Banking

**1-888-797-7468**  
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## RETHINKING THE ATM

### Convenience

Customers like convenience and they like to multi-task. Video Banking allows them to manage their more difficult transactions without ever leaving their car.

### Branch Automation

Using technology to increase efficiency and extend reach is a prime reason to consider Video Banking.

### Cultivate Customer Relationships

It goes a long way to making banking personal again. The Video Banker actually makes face-to-face dialogue easy and allows you to hold an interactive conversation with your customer for greater engagement and loyalty.

### Personalized Service

Connecting the customer with a live banker takes the fear out of using technology.

### Personnel Efficiencies

Bankers can be located off site in a centralized workforce pool and potentially allow the bank to extend its service hours.

### And More

Video Bankers can also help with a variety of other customer service needs. Customers can ask questions, update their contact information, perform transactions without their debit card, and more.



<http://tiny.cc/ExtraBanker>



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